



Office of the City Manager

CONSENT CALENDAR  
July 2, 2013

To: Honorable Mayor and Members of the City Council

From:  Christine Daniel, City Manager

Submitted by: Donna LaSala, Director, Department of Information Technology

Subject: Contract No. 8460A Amendment: NextGen Healthcare Information Systems, Inc. for Electronic Health Records Implementation

RECOMMENDATION

Adopt a Resolution authorizing the City Manager to amend Contract No. 8460A with NextGen Healthcare Information Systems, Inc., increasing the amount by \$144,014, for a total not to exceed \$468,211 from September 30, 2010 through June 30, 2016.

FISCAL IMPACTS OF RECOMMENDATION

The total cost of the amendment is \$144,014, including software maintenance through Fiscal Year 2016, training, technical support, additional licensing for clinic staff, and an automated interface with the California Immunization Registry (CAIR). Funds to cover this cost are allocated in the Department of Information Technology budget:

\$128,389	Software Licensing & Maintenance (Feb. 2013 to June 2016) Budget Code: 010-2703-410-3047 (General Fund)
\$15,625	Consulting and Training Services Budget Code: 010-2703-410-3038

The contract amendment has been entered into the City's contract database and assigned CMS No: BXXPX

CURRENT SITUATION AND ITS EFFECTS

The Public Health Information Management System (PH-PIMS) project has two core components: Practice Management/Electronic Billing (PM) and Electronic Health Records (EHR). Since go-live in August 2011, PM has significantly improved patient billing and reimbursement processes. EHR, on schedule for implementation in Fiscal Year 2014, will enable a long-awaited shift from paper-based to electronic patient records. To complete EHR implementation, public health staff need ten additional licenses for RemoteScan (software that enables electronic document storage and retrieval), an automated interface between EHR and the California Immunization

Registry (CAIR), and additional training for clinicians. Staff also recommends extending software maintenance and support.

#### BACKGROUND

In September 2010, Council passed Resolution 65,025-N.S., authorizing a contract with NextGen Healthcare Information Systems, Inc. for Practice Management/Electronic Billing (PM) and Electronic Health Records (EHR). In August 2011, PM was implemented for all three Berkeley Public Health clinics. The system led to a significant increase in claims payments and \$21,000 in annual savings by eliminating the need for outside billing services. In March 2012, this project enabled the City to collect \$170,000 as part of the American Recovery and Reinvestment Act (ARRA) Meaningful Use program, and could qualify for a total of up to \$346,000 over the next four years if EHR is fully implemented.

#### RATIONALE FOR RECOMMENDATION

Staff recommends extending software maintenance through Fiscal Year (FY) 2016. As a market leader in healthcare technology, NextGen is expected to meet the City's core public health technology needs through FY 2016 (and beyond). The system is officially recognized by Centers for Medicare and Medicaid Services (CMS) as meeting Meaningful Use of EHR technology standards and complies with the Health Insurance Portability and Accountability Act (HIPAA).

#### ALTERNATIVE ACTIONS CONSIDERED

Staff considered extending software maintenance for a shorter period of time, but recommends against this because support for this system will be necessary through FY 2016.

#### CONTACT PERSON

Donna LaSala, Director, Department of Information Technology, 981-6541

Attachments:

1: Resolution

RESOLUTION NO. ##,###-N.S.

CONTRACT: NEXTGEN HEALTHCARE INFORMATION SYSTEMS, INC. FOR  
ELECTRONIC HEALTH RECORDS IMPLEMENTATION

WHEREAS, the NextGen Practice Management (PM) and Electronic Health Record (EHR) System provides a HIPAA-compliant patient information system; and

WHEREAS, the system has improved the efficiency of Public Health clinic operations; and

WHEREAS, the NextGen system is a CMS-certified Electronic Health Record (EHR) technology that meets the requirements for ac EHR meaningful use; and

WHEREAS, a software maintenance and support agreement with NextGen Healthcare Information Systems, Inc. is necessary for system updates and technical support; and

WHEREAS, funds have been allocated in budget codes 010-2703-410-3038 (\$15,625) and 010-2703-410-3047 (\$128,389) in the FY 2013 budget (CMS No. BXXPX).

NOW THEREFORE, BE IT RESOLVED by the Council of the City of Berkeley that the City Manager is authorized to amend Contract No. 8460A with NextGen Healthcare Information Systems, Inc., increasing the amount by \$144,014, for a total not to exceed \$468,211 from September 30, 2010 through June 30, 2016.

